



CSF and CIM Support

ZT Technology Solutions has the experience and expertise to provide continued remote technical support for Ribbon Communications' CSF and CIM Voice Mail products. ZT is currently providing remote technical support for service providers for the CSF and CIM products. ZT maintains a core competence in supporting uReach/Ribbon Communications Voice Mail platforms (Oryx, CSF, CIM) and has assisted customers in migration to Metaswitch solutions. Our staff has over 60 years of experience in supporting this technology and has the engineering expertise in migrating these current voice mail products to next generation voice mail platforms.

Our goal is to continue to support this product and extend the life of these voice mail products in your network until you are ready to migrate. ZT can offer solutions based on your needs. Services include: proactive maintenance, remote technical support, on -site support, training of personnel, hardware consultation.

Please contact us and we can begin a discussion as to how best we can meet your support needs for future years to come.

*** – ZT Technology Solutions is an independent company and has no affiliation with Ribbon Communications.**